



**Purpose:** The Blue-Ribbon program is a way to incentivize providers to submit valid, medically necessary cases for prior authorization review. The program allows high-performing providers to submit non-clinical information when requesting certain prior authorizations. Our algorithms identify providers who have a history of submitting complete and accurate requests for medically necessary services. Providers who meet these criteria will receive auto approval of requests.

**Types of Reviews: All providers for each review type are eligible for the Blue-Ribbon Program**

- Physical/Occupational/Speech Therapy over threshold amounts
- Outpatient Behavioral Health Services over threshold amounts
- Home Health Services
- Durable Medical Equipment and Prosthetics and Orthotics
- Skilled Nursing Services for Waiver Plans
- Dental Services including Severe Malocclusion Program
- Surgical Procedures
- Transplants
- Waiver Skilled Nursing Services
- Genetic Testing
- Vision Services
- Unlisted Procedure Codes

**Criteria for the Blue-Ribbon Program**

- 90% approval rate
- 10% or less of Denial + RFI + ONR rate
- Submit a minimum of 25 reviews per quarter

**Auditing Process**

\*\*\*20% of all requests will be audited each month\*\*\*\*

1. Provider will be notified via phone which case did not meet program requirements and a zoom meeting will be set up
2. They will be educated on proper submission
3. Additional documentation may be requested to ensure the request meets medical necessity
4. If the provider fails an audit twice, they may be subject to removal from the program.