



Q: How do we know which codes require authorization?

A: You can view this on the Medicaid Fee Schedule under indicators:

- <https://wyomingmedicaid.com/portal/fee-schedules>
- Example (below)

Indicators						
0-All	Procedure Status Indicator	01-Status Indicator 01		01/01/2021	12/31/2999	01/01/2021
0-All	MULTIPLE SURGERY	N-No		01/01/2021	12/31/2999	01/01/2021
0-All	PROC_1099_EXEMPT_IND	N-No		01/01/2021	12/31/2999	01/01/2021
0-All	Prior Authorization	N-No		01/01/2021	12/31/2999	01/01/2021

Q: As a DME Provider, would it be appropriate to populate our organization's info in both the Ordering and Treating Provider fields?

A: The ordering provider should be the physician or health practitioner that ordered the DME you are supplying.

Q: Are retro cases allowed for DME reviews?

A: Requests should be made in advance. Retro cases are only allowed in specific circumstances such as retroactive eligibility. You can find the retroactive policy in the provider manual. CMS 1500 manual Section 3.2.2.2, Section 6.19.1 or Section 6.2.

Q: Where can we find the Durable Medical Equipment (DME) manual?

A: You can find this manual in multiple locations:

- [DME Manual and Bulletins | Serving Wyoming Medicaid Providers and Members](#)
- <https://wymedicaid.telligen.com/document-library/>

Q: How should I input units into my request?

A: Be sure to list the total number of units you are requesting for a specific durable medical equipment code. Telligen will not calculate the units for you. For the date span of the request, you will want to list the total number of units you plan to use.

Q: When using a miscellaneous code how should I convey all the items and units needed?

A: When using a miscellaneous code, you will only want to list the code one time. The units for the miscellaneous code should have the total number of units for all items being requested. Then in the NOS description, you will list out all items and the number of units per item so the reviewer can see the breakdown. Please reference slide 38 from our Durable medical equipment slide deck.



Q: Do I need a modifier on all claims?

A: For purchase or rental, a modifier of NU (new/purchase) or RR (rental) should be used on all claims. Before billing a code, make sure to check on the fee schedule to determine if the code is purchase, rental or purchase and rental. If the code indicates that a prior authorization is required, make sure to indicate the correct modifier on your request and on your claim.