



Review Types

When completing a UM request please follow these guidelines for the Provider panel section to ensure the correspondence are correct

Procedures and Other Outpatient Reviews:

This review type includes- Transplants, Behavioral Health Outpatient, Dental, Home Health Care, Outpatient Procedures, Inpatient Procedures, Waiver Skilled Nursing, Physical Therapy, Speech Therapy, Occupational Therapy, Genetic Testing and Vision.

Provider Panel: This section requires information related to who is ordering and providing the care:

Ordering Provider- Select the person or Organization ordering the care

Treating Physician – Select the person providing the care; this may or may not be a physician, i.e. Social Worker doing counseling

Treating Provider – Select the organization providing the care

Inpatient Reviews:

This review type includes- Acute Behavioral Health, Behavioral Health Residential and Nursing Facility.

Provider Panel: This section requires information related to who is ordering and providing the care:

Treating Physician – Select the person providing the care

Treating Facility – Select the facility providing the care

Ordering Provider- Select the person or Organization ordering the care

Durable Medical Equipment (DME) Reviews:

This review type includes- Durable Medical Equipment

Provider Panel: This section requires information related to who is ordering and providing the care:

Ordering Provider- Select the person or Organization ordering the DME

Treating Provider – Select the organization providing the care or services